

RECEIVED  
CENTRAL FAX CENTER

JAN 03 2006

**FAX****TO:**  
Commissioner for Patents,  
Mail Stop: AF**FROM:**  
Peter P. Tong  
Ph: 650-903-9200 Ext. 102,  
Fax: 650-903-9800**COMPANY:**  
United States Patent Office**DATE:**  
1/3/2006**FAX NUMBER:**  
571-273-8300**NO. OF PAGES (INCLUDING COVER):**  
9**PHONE NUMBER:****SENDER'S REFERENCE NUMBER:**  
WVANP013**RE:**  
Response after Final Office Action**RECIPIENT'S REFERENCE NUMBER:**  
09/750,385**NOTES/COMMENTS:**

Transmitted herewith are the following documents for entry into the above-noted file:

Response After Final

8 pages

Thank you.

BEST AVAILABLE COPY

JAN 03 2006

IN THE U.S. PATENT AND TRADEMARK OFFICE

Inventor(s): Wijaya et al.

Serial No.: 09/750,385

Filed: December 27, 2000

Title: Technique for implementing item substitution for unavailable items  
relating to a customer order

Atty Docket: WVANP013

Group Art Unit: 3627

Examiner: Thein, Marissa

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to: Commissioner for Patents, P.O. Box 1450,  
Alexandria, VA 22313-1450 on January 3, 2006.

Signed: Patricia Tate

Patricia Tate

**RESPONSE AFTER FINAL**

Mail Stop AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed November 4, 2005, please enter the  
following amendments and consider the following remarks.

Remarks begin on page 2 of this paper.

**BEST AVAILABLE COPY**